Admn. Section Corporate Office Bharat Sanchar Bhawan New Delhi



No. BSNL/Admn.I/15-2/13

Dated: May 21, 2015

To

All CGMs, BSNL

Sub: Inordinate delays in settlement of medical bills of hospitals.

It has been brought to the notice by various staff unions that due to inordinate delays in settlement of medical bills of hospitals many good hospitals are not willing to be on the panel of BSNL. All concerned may be directed to maintain good relations with the hospitals to ensure to proper medical care of the BSNL employees and avoid avoidable delays in releasing the payments. Further, a mechanism may also be devised to ensure that good hospitals remain on the panel of BSNL and the services of these hospitals are monitored at a suitable level.

Action taken on the issue may be reported for appraisal of Director (HR)

(Ashutosh Gupta)

Deputy General Manager (Admn.)

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Copy to:

- 1. Director (HR), BSNL CO
- 2. BSNL EU, NFTE